

Get in the know about snow!

Q: Does the town clear all roads at once?

No. Primary and secondary roads are plowed first to ensure that emergency service vehicles can travel safely. Residential streets are plowed only after snow accumulates in excess of 10 cm (4 inches). When all streets require clearing, they are plowed within 24 hours after the end of the storm. The heavier the snowfall, the longer it will take to clear all the streets.

Q: What are primary, secondary and residential roads?

Primary roads are those with the greatest volume of traffic such as Trafalgar Road and Upper Middle Road. Secondary roads, such as Glenashton Drive and West Oaks Trails, are roads that have less traffic than primary roads, but also have bus routes and lead to primary roads. Residential roads, such as Sandlewood Road and Belyea Road, again have much less traffic than the other two roadways.

Q: When are roads sanded and/or salted?

Sand and/or salt trucks are dispatched to primary and secondary roads at the start of a snowfall and at the first sign of roads beginning to ice. Residential roads are treated as required at hills, curves and intersections.

Q: When are sidewalks cleared?

Sidewalks are cleared after snow accumulates in excess of 5 cm (2 inches), and only after roads are cleared. Sidewalks on primary and secondary roads with schools are plowed first, followed by residential sidewalks.

Q: Is there somewhere I can call to find out about snow maintenance?

Yes. Call the snow phone line at 905-815-5999 to hear a message with the latest plowing information for Oakville streets, or visit www.oakville.ca/plowstatus.htm to see street clearing status.

Contact us!

Links2Care

905-338-7669

www.links2care.ca

Driveway Snow Windrow Removal

A program for seniors and individuals with physical disabilities



2011-2012
Winter Season



Snow Windrows

Shoveling windrows (the piles of snow left by snowplows at the bottom of driveways) can be a task beyond the physical resources of some seniors and individuals with physical disabilities.

The Town of Oakville, together with Links2Care, offers a user-paid windrow removal service.



WHAT is this service?

This service removes the snow windrow, which is the pile of heavy snow at the end of your driveway that the snowplow makes as it goes by.

Links2Care manages the registration, administration and customer service for the program.

The Town of Oakville is responsible for clearing windrows for residents enrolled in the program.

WHO is eligible?

Oakville residents 65 years or older and those restricted by disability (including mobility challenges or heart conditions) are eligible.

WHEN will it start?

The 2011-2012 winter season program begins December 1, 2011.

Registration is open until November 25, 2011.

HOW will it be provided?

The service will be provided every time a snowfall exceeds 10 cm (4 inches). The town will plow all roads first before they start to clear windrows.

Plows will then be dispatched to each approved registrant address to clear the windrows.

This service does not remove windrows created by sidewalk plows, nor does it include driveway clearing. Only the registrants' windrows at the end of their driveway will be plowed.

Depending on the number of registrants, it could take up to 12 hours from the time the plows **finish clearing all residential roads** for them to **complete windrow clearing**.

Windrow plowing follows a precise schedule and unfortunately we can not accommodate individual timing requests. For medical emergencies, please call 911.

FEE for service?

The fee is \$80 plus HST (\$90.40) for the season (non-refundable) and assists in offsetting the costs of delivering the program.

HOW to register?

Registration is open until November 25 for the 2011-2012 winter season.

Registration must be done in person with Links2Care at 250 Wycroft Road, Unit 2. You can download an application form at www.links2care.ca, fill it out and take it in person to Links2Care. Information is also available at www.oakville.ca.

Please note:

- Proof of age is required for seniors.
- Medical confirmation (i.e. a doctor's note) is required for those with physical disabilities.
- Registrants must also sign a declaration that no able-bodied person under age 65 is living at their residence.

Questions?

Call Links2Care at: **905-338-7669** or visit **www.links2care.ca**